

**Dr S T Manian and Dr M Arora**  
**The Village Surgery**  
**49 High Street**  
**Wolstanton**  
**Newcastle-under-Lyme**  
**Staffordshire**  
**Telephone: 01782 626172**  
**Fax: 01782 710478**  
[www.thevillagesurgery.co.uk](http://www.thevillagesurgery.co.uk)

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PATIENT PARTICIPATION GROUP MEETING – MONDAY 25<sup>TH</sup> SEPTEMBER 2017

In attendance – Leo Clare, Paul Swinhoe, Sylvia and Graham Davies, Mr and Mrs Bonehill, Chris Payne (minutes)

Apologies – Eric Shone, Jacquie Evans, Gerry Grant

- Tanisha Molloy, Community Dementia Nurse, came to give a talk about her role and what it entails and also regarding Dementia Awareness. She would like to return to talk more on the subject with interactive material to present to the group. Leo is going to ask William Boyce from Alzheimer's Association to give a talk also. **Chris/Leo**
  - Dr Arora spoke with the group to ask if anyone had any questions for her. Leo asked if for the next meeting in November, Dr Arora could talk to the Group about the GP Forward View programme and STP. **Dr Arora**
  - Minutes of last meeting read and agreed.
  - Leo has recently been to a PPG locality meeting and informed the group how much lack of support there was for PPGs from the CCG. Many surgeries now have little or no PPG members. She said the meetings were to be held three monthly.
  - The meeting at Newcastle Fire Station on Wednesday 20<sup>th</sup> September was well attended. This was to discuss the future of the health care for elderly patients in the Newcastle area. Dr Sutton gave a talk around the service being implemented by practices for the frail/elderly population. (Minutes supplied by David Hardy Chair of Audley PPG and copies available from Chris if required)
  - Queries highlighted about the re-distribution of District nurses ?moving to Newcastle Fire Station? No information as yet.
  - Paul mentioned about pharmacies giving flu jabs and Chris asked if the PPG could promote the practice for this service. Mr and Mrs Bonehill came to this morning flu clinic and were surprised at the volume of patients attending. **PPG**
  - Mr Bonehill commented on the Physio Admin telephone line. Patients are invited to ring within one week to activate their appointment but the telephone line is either constantly busy, or the admin team do not return calls. Chris said she would Datix this, which is a form completed for the CCG to look into any problems arising from services/practices. **Chris**
  - Leo suggested someone from Keele could come to talk to the Group about body donation to the University for Medical Science Studies. **Leo**
  - Leo said that Sandy from Wolstanton Medical Centre PPG had contact with Mani Hussain (Medicines Management Lead at the CCG) regarding the discontinuation of certain medicines on prescription.
  - Next meeting to discuss dates for 2018
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- **Next meeting – Monday 27<sup>th</sup> November 2017 at 6.00pm at Village Surgery**