

THE VILLAGE SURGERY

PATIENT PARTICIPATION GROUP MEETING

Held Monday, 1 October 2018 at 6pm

Attendees: Leo Clare – Chairperson Sheila Bonehill
Gerry Grant Albert Bonehill
Daniel Duraiswamy David Rowe
Christine Payne Jacquie Evans - Minutes

Apologies: Eric Shone, Sylvia Davis, Graham Davis, Paul Swinhoe

As Eric had informed Chris that he would be absent, Leo agreed to chair the Meeting.

Minutes of Last Meeting: 30 July 2018

David asked if the issue regarding volume during one of the advertisements had been resolved. Christine said although she had received an email on how to adjust this, had not yet managed to do so. **Action: Chris**

Practice Items

Christine informed the Group that 'Flu' injections were currently being carried out with a different vaccine for over 65s than under 65s and that further vaccines would hopefully be available again from Thursday 4 October 2018 with a further delivery shortly after, with numbers similar to last year. Although some patients had already received the vaccine.

The Group was informed that Dr Dikpati had now arrived and was expected to remain for approximately 6-months and Dr Khan was to remain with the Practice until December.

Any Other Business

Leo mentioned the Data Pages in the Sentinel which were full of interesting information and these were passed to Gerry to action as necessary. **Action: Gerry**

Leo updated the Group on the issue of locality reorganisation and that this was still very much 'uncertain' and Dr Emma Sutton was no longer Locality lead.

Extended Access – Leo updated the Group on how this would be carried out and that Mel Mahon (CCG) and Dr Ian Gibson (representing GP Federation, North Staffs) had explained how this would be initiated nationwide as follows and this was additional to 'Out of Hours'.

Appointments can also be booked through the Reception staff as well as "111" at the available HUBs out of Surgery hours, and patients can use any of the HUBs.

Access could be via the GP receptionists who will make the appointments or out of hours, 111 can be used to book appointments.

An 'extended access' appointment can either be arranged in person or by phone call for a particular day.

1 September 2018 was supposed to have been the 'roll-out' date for the Practices giving 432 additional weekly appointments.

Five Centres and these would be Longton Cottage Hospital, Haywood Hospital, Bradwell Hospital, Hanley Walk-In Centre and Leek Moorlands Hospital with communication between Practices and the HUB.

Hours to be: Monday to Friday : 4pm to 8pm
 Saturday : 9am to 4pm
 Sunday : 9am to 1pm at Hanley

Each Centre would have 4-Clinicians, 2 GPs, Nurse Practice and Practice Nurse

To be begin: Haywood Hospital – 3 September 2018
 Leek Moorlands Hospital – 10 September 2018
 Bradwell Hospital – 17 September 2018
 Longton Cottage Hospital – 24 September / 1 October 2018
 Hanley Walk-in Centre - Unknown

Date & Time of Next Meeting: Monday, 26 November 2018 at 6pm