

## **PATIENT PARTICIPATION GROUP MEETING – MONDAY 27<sup>TH</sup> NOVEMBER 2017**

ATTENDED BY:- Eric Shone (Chair), Leo Clare, Sylvia and Graham Davies, Gerry Grant, Paul Swinhoe

MINUTES:- Chris Payne

APOLOGIES:- Mr and Mrs Bonehill, Jacquie Evans, Daniel Duraiswamy

### **Minutes of last meeting read and agreed as correct.**

- GPFV (GP Forward View) talk has been postponed to next meeting as CQC visit has taken up Dr Arora's time.
- The problem raised by Mr Bonehill concerning inability to contact physiotherapy to make his appointment has been Datix'd (reported to CCG). No response as yet.

### **Locality Meeting**

- This was kindly hosted by Leo at her home as there was a question regarding insurance to hold it at Newcastle Fire Station.
- There is still the question of Newcastle Central CCG being swallowed and merged with Newcastle North and South. But nothing has developed around this as yet.
- The Five Year Plan is still unclear one year in what is actually being proposed and developed. NHS England website <https://www.england.nhs.uk/five-year-forward-view/>
- Dr Mani Hussain Head of Medicines Management at the CCG came and gave a very informative talk on medicines, rights of patients, pharmacies' projects, medicines waste. Everyone agreed that waste in the NHS is a major problem at national and local levels.
- CCG meetings have for the third time been held jointly between North Staffs and Stoke-on-Trent, bringing about the question of a merge??

### **CQC**

- Chris advised that the CQC visit was scheduled for Monday 4<sup>th</sup> December, all welcome to come and talk with the patient experience person.
- Leo had received a telephone call from one of the CQC team to discuss the surgery and she gave a glowing report! – Thank you

### **Dr Abbasi**

- Chris introduced Dr Abbasi to the Group. He has joined us from Shelton Five Towns Surgery and has settled in extremely well. He is also clinical director at the CCG for Mental Health and he is a GP trainer. His registrar Dr Khan has also joined us and again has settled in well.
- Gerry asked if Dr Abbasi would mind giving a short informal interview for the next newsletter which he and Dr Khan are happy to do. Gerry and Chris to arrange a mutually convenient time.

## **AOB**

- Leo attended an event at Port Vale FC on 4/10/2017 called the Accelerated Design Event for Elderly Care. Invites were from all sectors from hospital consultants to housing association employees. She felt the morning part was uneventful, the buffet lunch was very nice but a waste of money, and the afternoon developed into something a bit more informative and achieved more interest. A 48 page documented report is available. The website for this is <http://www.twbstaffsandstoke.org.uk/index.php>

## **Newsletter**

- Gerry is in the process of putting together the next newsletter. Unfortunately the CQC report will not be available by then. He asked for the link to the recent survey for the practice which is <https://gp-patient.co.uk/report?practicecode=M83007>

## **Dates for 2018 meetings**

- 29 January 2018 at 6pm
- 26 March 2018
- 28 May 2018
- 30 July 2018
- 24 September 2018
- 26 November 2018

**A VERY MERRY CHRISTMAS AND HAPPY NEW YEAR TO ALL**