

# THE VILLAGE SURGERY

## PATIENT PARTICIPATION GROUP MEETING

Held Monday, 28 January 2019 at 6pm

Attendees: Leo Clare – Chairperson Sylvia Davis  
Gerry Grant Paul Swinhoe  
Graham Davis Christine Payne – Practice Manager  
David Rowe Jacquie Evans - Minutes

Guest Attendees Chris Mason, Practice Manager Milehouse Joan & Rob – Palmerston Surgery  
Grant Williams, Chair Highlands & Locality

Apologies: Daniel Duraiswamy, Sheila & Albert Bonehill, Eric Shone

Leo introduced and welcomed the Guests.

Guest Speaker – Vickie Warren did not attend, Group waited for a short while then decided to proceed with the Meeting. Leo said she would email Chris and asked that she passed this on to Vickie as no notification had been received of her none attendance. **Action: Leo/Chris**

Minutes of Last Meeting - It was decided to discussed these further at next Meeting because of time lost waiting for Guest Speaker.

Gerry mentioned the comment in the Practice Leaflet regarding Dr Khan leaving, Chris confirmed however he was now staying.

Leo asked if anyone had seen the article in The Sentinel regarding Home First Service, that there was no definite date or for how long this would be provided. How many people access it etc.

Extended Access Discussions took place about 'Extended Access' and how and if this was being utilised? Because of access to various places it wasn't always possible to attend. It was asked if it was possible to use Milehouse PCC; Chris Mason said this wasn't possible as there were too many other clinics being run there to have 'Extended Access' for appointments.

Only Clinicians were able to access patients' medical records and that GPs would take their own medical bags

Leo asked if the Group was aware that Brighton House (Intermediate Care Home) at Silverdale is Council run has been closed since last October and is to be demolished. The Group asked about the plans for the future of Brighton House and what role it would possibly play if it was to continue in its reprieve from demolition. It was thought to be conflicting information from Grant Williams.

Exact information on what was happening wasn't known, GPs can refer patients and Home First Service comes in following discharge from hospital; currently 7-days though not know how long it will continue.

Using certain Nursing Homes i.e. Bradwell Home was hoping to release pressure on A & E and Hospital Bed-blocking.

Discussion took place regarding the "supply and availability of medicines" due to Brexit. Contact Pharmacy to confirm and no stockpiling.

Leo mentioned the possibility of future speakers and mentioned Dorothy Morgan-Smith, Senior Practitioner Nurse (Cardiology) it was thought to be a good idea. Leo said she would contact her. **Action: Leo**

Date & Time of Next Meeting – 25 March 2019